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Conference Chairman or other designated Conference representative shall initiate a consultation, orally or in writing, with the submitting entity in order to attempt to amicably resolve any dispute or prevent or eliminate any malpractice.

12.2 Shippers' requests and complaints may be filed in writing with the Conference office. The Conference may prescribe an information sheet for the filing of shipper requests or complaints. Within a reasonable time after receipt of a request or complaint, the Chairman or his designee shall, verbally or in writing, initiate a consultation with the shipper in order to amicably resolve any dispute or prevent or eliminate any malpractice. Notice of the receipt of a complaint or request and any response thereto shall be transmitted promptly to the ECTIVAL Parties.

ARTICLE 13 - INDEPENDENT ACTION

or service item, whether or not it is required to be filed in a tariff pursuant to section 8(a) of the Shipping Act of 1984, upon seventy-two (72) hours' notice to the Conference office. The time period shall commence upon receipt by the Conference office, during normal business hours, of a written notice of a Party's intention to exercise independent action. The Conference shall file the rate or service item in the tariff for use by the Party effective

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no later than seventy-two (72) hours after receipt of said notice.

- independent action by a Party, any other Party may elect to adopt the independent rate or service item, effective on or after the effective date announced by the Party taking independent action, by providing written notice of such intention. If another Party decides to adopt the independent rate or service item, the Conference shall file the rate or service item on behalf of that Party.
- Party may alter or amend the terms of any service or rate item on which independent action may be taken, whether or not such item has been or is the subject of independent action, and whether or not that action has become effective, without first providing notice.
- 13.4 Upon receipt of a Party's notice of independent action, the Conference shall promptly advise all Parties in writing of the notice and its contents. Upon the request of two or more Parties, a Conference meeting shall be convened prior to the date such independent action is to be effective. Prior to giving notice of any independent action hereunder, each Party is encouraged, but is not required, first to propose to the Conference that the Conference itself take the action and to

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SIGNATURE PAGE

IN WITNESS WHEREOF, the Parties hereby agree this 22nd day of February, 1999, to amend Agreement No. 202-011346 as per the attached pages and to file same with the U.S. Federal Maritime Commission.

ISRAEL TRADE/ CONFERENCE

By:

Name: Jeffrey F. Lawrence

Title: Counsel to the Agreement